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27th May 2020

Dear Isabel Crawford and all staff at Avery Homes (RH) Limited,

We are writing to you and your team to express our gratitude for all you are doing to support your staff and vulnerable people in Warwickshire as we respond to the Covid - 19 pandemic.

I have heard from colleagues and partners that our Warwickshire providers have gone "above and beyond" with:

- staff and individuals continuing to put the people they care for first;
- services rapidly re-designing their offers to keep delivering through innovative use of digital technologies;
- positive collaboration with partners;
- services offering mutual aid and finding solutions for our residents;
- families and individuals continuing to receive the right care, and the right support, at the right time.

It is a testament to you all that we can continue to support our residents despite the trials that Covid -19 has brought.

With sincere thanks to you, and to all in your team.

Yours sincerely



Monica Fogarty
Chief Executive



Nigel Minns
Strategic Director – People Directorate