



Debbie Marshal
Clayton Manor

People Directorate
Westfields
Middlewich Road
SANDBACH
Cheshire
CW11 1HZ

Dear Debbie and all of the Team at Clayton Manor

Date: 22/06/2020

I would personally like to take this opportunity to extend my sincere and heartfelt thanks for the lengths you and your staff have gone to, since we have found ourselves in the grip of the Covid-19 pandemic.

We are aware that many of you have made considerable personal sacrifices; staying on site to protect the wellbeing and safety of your residents, not seeing your own families for long periods of time, working long hours in the most challenging of circumstances, and constantly going "above and beyond" in order to protect and care for some of our most vulnerable citizens in Cheshire East.

The dedication and commitment so many of you have shown, is simply saving lives. It is you who have held the hands of residents whose families are unable to visit. For those of you who have lost residents due to the pandemic, you have faced grief and loss, but still had to carry on. We recognise the emotional and physical toll this has had and continues to have.

We have now begun to make the Emergency Covid-19 payments to you. We apologise for the delay, but we have had to take the necessary steps to ensure the payment was fair and equitable.

As we move into the Recovery Phase, you will all be continuing to ensure the ongoing safety of your residents, maintaining the demands on yourselves and your staff in order to care and protect your family of residents. Whilst we can only imagine the pressure many of you will have faced and continue to face every day, we would like you to know that we at Cheshire East Council, are truly thankful for the hard work, dedication and commitment you have all demonstrated throughout this crisis and continue to demonstrate every day.

With sincerest thanks

A handwritten signature in blue ink that reads "Nichola Thompson".

Nichola Thompson
Director of Commissioning